

WINGERS REWARDS TERMS & CONDITIONS

Effective from 21 July 2026

These Terms and Conditions govern participation in the Wingers Rewards loyalty programme ("Wingers Rewards"). By downloading the Wingers Rewards app, registering an account or participating in the programme, you agree to these Terms and Conditions.

1. About Wingers Rewards

Wingers Rewards is the official loyalty programme available through the Wingers mobile app. Members can:

- Collect stamps on qualifying purchases.
- Unlock free food rewards.
- Receive exclusive offers and promotions.
- Order food for collection directly through the app.
- Access app-only competitions, promotions and giveaways.
- Save favourite orders for quicker checkout.
- Find participating Wingers restaurants.
- Membership is free.

2. Eligibility

To become a member you must:

- Download the official Wingers Rewards app.
- Create a valid Wingers Rewards account.
- Accept these Terms and Conditions.
- Tick the box for marketing and have push notifications on to receive reward
- Be aged 16 years or over.

Only one Wingers Rewards account is permitted per person.

Wingers reserves the right to suspend or terminate accounts that are duplicated, fraudulent or used in breach of these Terms.

3. Collecting Stamps

Members earn:

- **1 stamp per qualifying order**
- Minimum qualifying basket spend of **£10** in a single transaction.
- A maximum of **1 stamp per customer, per day.**

If multiple qualifying purchases are made on the same day, only the first qualifying transaction will earn a stamp.

There are **no bonus stamps** for spending above the minimum qualifying spend.

No stamp is awarded when redeeming rewards.

Qualifying Purchases

Stamps can only be earned on qualifying purchases made directly through participating Wingers restaurants using:

- In-store ordering via the till
- Self-service kiosks
- Online orders
- The Wingers Rewards app

Orders placed through third-party delivery partners, including **Deliveroo, Uber Eats and Just Eat**, are **not eligible** to earn stamps unless Wingers expressly states otherwise as part of a future promotion.

Wingers may exclude selected menu items, promotional products or other purchases from earning stamps.

4. Reward Journey

Customers collect **6 stamps** to complete a loyalty card & then it resets.

2 Stamps – Free Side

Choose ONE of:

- Solo Milkshake
- Wingers House Fries
- Mac N Cheese Croquettes

4 Stamps – Free Snack

Choose ONE of:

- 4 Solo Tenders
- 4 Solo Wings

6 Stamps – Free Main

Choose ONE of:

- Solo Burger
- Solo Wrap
- Solo Wingers Meat-Free Burger

Once the final reward has been earned and redeemed, the loyalty card automatically resets and members immediately begin collecting stamps towards a new reward card. The programme is repeatable with no limit to the number of completed reward journeys.

5. Redeeming Rewards

Rewards:

- may only be redeemed once
- only one loyalty reward may be redeemed per transaction
- cannot be exchanged for cash
- have no cash value
- cannot be transferred to another person
- cannot be sold or exchanged
- cannot normally be used in conjunction with any other offer, discount or promotion unless Wingers states otherwise

Where more than one eligible reward item is included in a transaction, the highest-value eligible item will automatically receive the discount.

Reward Exclusions

Rewards apply **only** to the specific eligible menu items listed within the reward.

The following are **not included** within reward redemptions unless expressly stated:

- Meal deals
- Bundles
- Upgrade options
- Extra toppings
- Additional sauces
- Premium add-ons
- Any additional menu items

If customers choose to add extras or upgrades, they will be charged the applicable menu price.

6. Reward Validity

All loyalty rewards remain valid for **60 days** from the date they are earned.

Expired rewards cannot be reinstated, extended or exchanged.

7. New Customer Welcome Reward

To celebrate joining Wingers Rewards, eligible **FIRST TIME NEW CUSTOMERS** only may receive a promotional welcome reward.

The current launch offer is:

- **£5 reward**
- **The customer must tick the box to sign-up to marketing & have push notifications on to receive the £5 Sign-Up Reward**
- Minimum spend of **£10**
- Issued one day after successful registration
- Valid for **60 days**
- Available for a limited promotional period only

The Welcome Reward:

- is separate from the Wingers Rewards loyalty programme
- does **not** award a loyalty stamp
- may be amended, replaced or withdrawn by Wingers at any time

8. Exclusive Offers

Members may receive:

- App-exclusive promotions
- Discount vouchers
- Seasonal promotions
- Personalised rewards
- Time-limited offers

Eligibility and availability may vary by customer and promotion.

Offers may not be available at every restaurant.

9. Push Notifications

Some exclusive offers and promotions are only available to members who have enabled push notifications.

Customers can update their notification preferences at any time within their device settings.

Disabling notifications may result in members missing exclusive offers or limited-time promotions.

10. Existing Loyalty Members

Customers who previously participated in the Wingers points-based loyalty programme will receive a migration reward based on their previous points balance, on Tuesday 21st July 2026. This will be your next closest reward.

Points themselves will **not** transfer into the new programme.
Following migration, all customers will begin collecting stamps under the new Wingers Rewards programme.

11. Participating Restaurants

Wingers Rewards is available at participating Wingers restaurants.
Participation may vary by location.
Wingers reserves the right to exclude certain restaurants, promotions or ordering channels where operationally necessary.

12. Apple Wallet & Google Wallet

Where supported, members may add their loyalty membership pass to Apple Wallet or Google Wallet for quicker identification in participating restaurants.
Availability may vary by device.

13. Fraud & Misuse

Wingers reserves the right to suspend, terminate or refuse membership where it reasonably believes that a customer has:

- manipulated the loyalty programme
- abused promotional offers
- created multiple accounts
- shared or sold rewards
- attempted fraudulent activity
- breached these Terms and Conditions

Any rewards or stamps obtained through misuse may be cancelled without notice.

14. Programme Changes

Wingers may amend, suspend or withdraw:

- these Terms and Conditions
- reward values
- reward items
- qualifying products
- stamp earning rules
- reward validity periods
- promotional offers
- the Wingers Rewards programme

Where reasonably possible, changes will be communicated in advance via the app or the Wingers website.

15. Account Closure

Members may delete their account at any time.

If an account is closed:

- all unredeemed stamps will be lost
- all rewards will be forfeited
- the account cannot normally be reinstated

16. Privacy

Personal information is collected and processed in accordance with the Wingers Privacy Policy - <https://wingers.vmos.io/privacy>

By joining Wingers Rewards, members agree that their information may be used to administer the loyalty programme and deliver relevant offers in accordance with applicable data protection legislation.

17. Limitation of Liability

Wingers accepts no responsibility for:

- temporary interruptions to the app
- technical failures
- delayed reward delivery caused by circumstances outside its reasonable control
- lost rewards resulting from incorrect account information supplied by the customer

Nothing within these Terms limits any statutory rights available to consumers.

18. Governing Law

These Terms and Conditions are governed by the laws of England and Wales.

Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

19. Contact

If you have any questions regarding Wingers Rewards, please contact:

Email: loyalty@wingers.uk.net (up to 5 working days for a response).

or speak to a member of staff at any participating Wingers restaurant.

Version History

Version 2.0 Effective from **21 July 2026** Replaces the previous Wingers Rewards points-based loyalty programme with the new stamp-based Wingers Rewards programme. This

version reflects the introduction of the Wingers Rewards app, 6-stamp loyalty journey, app ordering, push notifications, wallet integration and associated programme rules.